



MISSOURI PUBLIC SERVICE COMMISSION

FROM THE DESK OF COMMISSONER LIN APPLING

GOVERNOR OFFICE BUILDING • 200 MADISON STREET • SUITE 900
JEFFERSON CITY, MISSOURI 65101

FOR IMMEDIATE RELEASE

DECEMBER 7, 2005

The following is a statement from PSC Commissioner Lin Appling that was read into the record on December 6, 2005, at a hearing the Commission held regarding possible emergency amendments to the Cold Weather Rule.

“To the Chief Executive Officers of Missouri’s regulated gas and electric companies:

The Commission’s Cold Weather Rule is critical to your customers, especially those with low incomes. While the rule keeps the service on during the coldest winter weather, it doesn’t pay for it. That was never the rule’s intent.

Therefore, I am asking all of Missouri’s regulated gas and electric utilities to step up to the plate. Please go back to your board rooms to see if you can contribute more financial assistance *from your bottom line* to programs that help low-income families.

Please review your policies to see if there is *anything* you can do. This is a time when extra help is definitely in the public interest. Thank you for your consideration; I trust you will do the right thing.”

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CONTACT: LIN APPLING (573) 751-0946

THE MISSOURI PUBLIC SERVICE COMMISSION WORKS TO ENSURE MISSOURI CITIZENS RECEIVE SAFE, RELIABLE AND AFFORDABLE UTILITY SERVICE. IF YOU HAVE A BILLING QUESTION OR SERVICE-RELATED PROBLEM THAT YOUR UTILITY PROVIDER CANNOT ANSWER, CALL (800) 392-4211, OR VISIT WWW.PSC.MO.GOV